

Feel free to enjoy life!



SCOOTER RANGE



first choice
mobility
LTD
www.firstchoicemobility.com
instore | online | mobile



OWNER'S MANUAL



Drive Medical Ltd
Ainleys Industrial Estate, Elland, West Yorkshire, HX5 9JP
Tel: +44 (0) 1422 314488 / Fax +44 (0) 1422 314489
Email: enquiries@drivemedical.co.uk
Web: www.drivemedical.co.uk
Part No. Z40949 (Rev A)



The team at Drive Medical develops its products to give our customers the freedom to live independently. This encompasses their daily home life and provides them with the opportunity to enjoy an outing with family and friends. Our goal is to develop a range that will provide individuals with a chance to enjoy every day life..



QUICK REFERENCE GUIDE

Problem: Scooter will not switch on

Symptoms:	Remedy:
Batteries not connected	Check batteries connected
Circuit breaker has tripped	Push circuit breaker to reset
Rear and front sections not connected	Check connection on front-to-rear loom

Problem: Scooter will switch on but will not run

Symptoms:	Remedy:
Flat batteries	Recharge battery
Charger plugged in	Unplug charger from scooter
Motor in freewheel mode	Push down freewheel lever

Problem: Scooter appears slow

Symptoms:	Remedy:
Flat batteries	Recharge battery
Speed setting slow	Turn up speed dial

Problem: Seat moves whilst in use

Symptoms:	Remedy:
Seat not locked in position	Slowly rotate the seat until it drops in place and is secure.

Problem: Tiller appears loose

Symptoms:	Remedy:
Tiller adjustment knob loose	Tighten tiller adjustment knob

Problem: Horn sounds involuntarily / automatically

Symptoms:	Remedy:
The scooter has diagnosed a fault	Ensure the wigwag paddle is released and switch the scooter off and on. Recharge batteries if error persists.



Prism Sport pictured

CONTENTS

1. PREFACE
2. SAFETY NOTICE
 - 2.1 Before Driving
 - 2.2 Whilst Driving
 - 2.3 Labelling
 - 2.4 Electromagnetic Interference
3. PARTS INTRODUCTION
4. OPERATION
 - 4.1 Control Panel
 - 4.2 How to Operate Your Scooter
5. DRIVING ON THE ROAD
6. BATTERY CHARGING AND CARE
7. INSPECTION AND MAINTENANCE
 - 7.1 Daily Checking
 - 7.2 Service Record
 - 7.3 Battery Pack and Tyres
 - 7.4 Cleaning
 - 7.5 Storage
 - 7.6 Moving About
 - 7.7 Disassembling the Scooter for Transportation
 - 7.8 Assembling the Scooter
8. TROUBLESHOOTING
9. SPECIFICATION
10. WARRANTY
11. APPENDIX: SERVICE RECORD
12. APPENDIX: SHROUD INSTALLATION

1. PREFACE AND INTRODUCTION

- Please carefully read this owner's handbook before using the scooter to ensure that you operate the scooter safely. Improper use of the scooter could result in damage, injury or traffic accidents.
- This handbook also advises how to get most out of your scooter by giving comprehensive operating, assembly and maintenance instructions for the scooter.
- A repair and maintenance record chart and warranty information is included with this handbook. Please keep it in a safe place or with the scooter.
- If someone else uses the scooter make sure that you provide him or her with this handbook for their consideration.
- As designs change some of the illustrations and pictures in the manual may not correspond to the scooters that you purchased. We reserve the right to make design modifications.
- The Prism range of scooter are part of the Mercury range, and have been designed and manufactured to provide a comfortable and secure yet affordable solution for some mobility requirements. They are manoeuvrable and are suitable for indoor and some outdoor application where the terrain is forgiving (for example smooth paths, shopping centres, etc). They are class 2 scooters as defined by the Road Traffic Act 1988. They feature a rotating seat and can be easily folded and disassembled.
- There are three models available:
 - 3-wheel model for compact environments
 - 4-wheel model for greater stability
 - 4-wheel Sport model for better performance

2. SAFETY

Before Driving

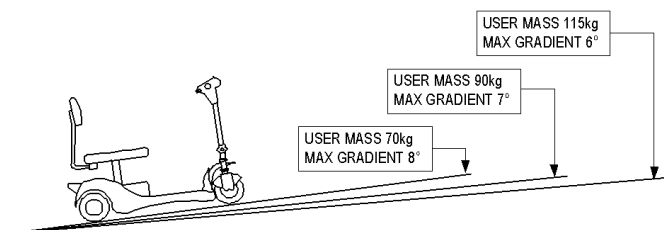
- The user needs to be familiar with the use and operation of this scooter before driving.
- Ride on the pavement and pedestrian areas only. Never ride on motorways or dual carriageways.

Only use road to cross to other side of the pavement.

- Be aware of traffic when crossing or using roads.
- Use extreme caution when driving your scooter in busy areas such as shopping malls.
- Do not drive the scooter under the influence drink or drugs, or when you are tired.
- Be careful when using the scooter in low light. It has not been design for use at night.
- Before using the scooter in busy or hazardous environments, familiarise yourself with the operation of the scooter. Practice in an open and safe area which is free from hazards and other people. Turn the speed dial down for your initial practice.

2.2 Whilst Driving

- Do not use your scooter on surfaces that are muddy, gravelly, bumpy, narrow, snowed over, icy; or on towpaths near to canals which are not guarded.
- Do not use your scooter outside when it is raining, snowing, misty or windy.
- Do not make erratic turnings on your scooter.
- Bear in mind driving motions such as accelerating, stopping, turning, reversing, and the effect of gradients.
- Slow down when driving on gradients. Always lean forward when climbing a steep gradient. Do not travel on gradients exceeding those stated on the diagram below:



- Do not drive on roads with large drops or potholes.
- The scooter is not suitable for carrying passengers.
- Do not use the scooter to carry heavy goods.
- Do not use a mobile phone or other wireless communication devices whilst driving. Always stop

somewhere suitable and switch off the scooter before using the phone.

- Do not set in freewheel mode when driving, especially on a gradient. Ensure that the scooter's automatic brake is applied before use.
- Do not exceed the weight limit of the scooter.

2.3 Labelling

- Please carefully read all labels applied to the scooter before driving. For future reference, do not remove them from the scooter. The labels are also shown below:

NEVER LIFT SCOOTER UP BY THE REAR OR FRONT OF SHROUD

Above: Located on rear shroud



WARNING

Never operate the freewheel lever while seated on the scooter or on an incline!

OPERATION OF THE FREEWHEEL LEVER
Always pull UP FIRMLY for freewheel mode
Always push DOWN FIRMLY for drive mode

Above: Located by freewheel lever on rear

WARNING:
EMI

REFER TO
OPERATORS
MANUAL FOR
INFORMATION

Above: Located on rear

Product Code:

Drive Medical HX5 9JP

Serial #:

Max User Mass 115kg 

Above: Located on rear

WARNING

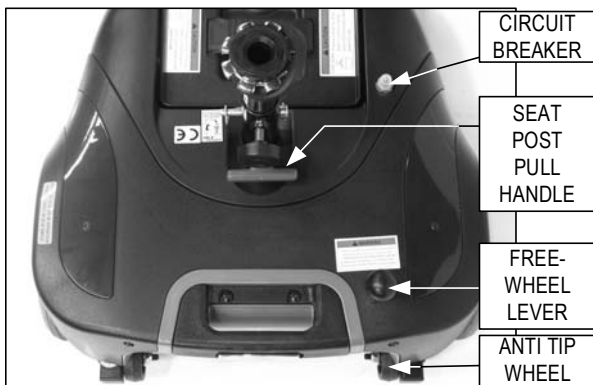
- ❖ Please hold the tiller before loosen the tiller adjustment knob.
- ❖ Before lifting or driving the scooter make certain the tiller adjustment knob is fully tightened.
- ❖ Never attempt to adjust the tiller whilst the scooter is in motion

Above: Located on tiller

2.4 Electromagnetic Interference

- Scooters may be susceptible to electromagnetic interference (EMI) from sources such as mobile phones, walkie-talkies, TV and radio broadcast stations and amateur radio sets. In some cases, there is a risk this interference may cause involuntary movement of the scooter. The scooter has been tested and passed to withstand interference to a level of 20V per metre.
- Be aware that the above sources may cause involuntary movement due to EMI. Exercise caution whilst using the aforementioned devices and avoid close proximity to TV and Radio broadcast stations.
- The addition of components or accessories may effect the EMI susceptibility of the scooter. Do not fit accessories other than Drive Medical authorised accessories.

3. PARTS INTRODUCTION



Please note that the detachable body shrouds are not identified on this parts description.

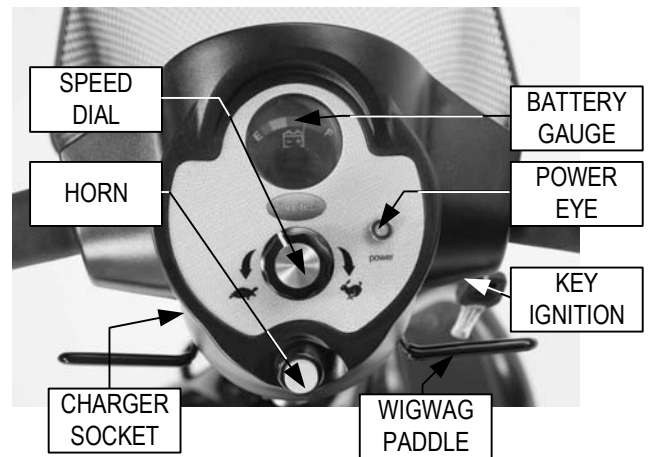
For more information about the body shrouds please refer to the installation instructions supplied with the body shroud packs.

A copy of these instructions is also contained at the back of this manual.

4. OPERATION

4.1 Control Panel

Please note the Prism Sport has a slight different control panel layout, but functions are the same.



4.2 How To Operate Your Scooter

- **Key Ignition.** The key ignition acts as the power switch for the scooter. To switch the power on, turn the key clockwise and power eye should illuminate. To switch the power off, turn the key anticlockwise, after which the power eye should switch off and the key can be removed.




Do not turn the ignition off whilst driving as this will lead to an emergency stop and possible risk of damage or injury.

- **Speed Dial.** Turn the speed dial to determine the maximum speed of the scooter. Turn the dial clockwise to increase the speed setting and turn the dial anticlockwise to decrease the speed setting.




Do not adjust the speed dial whilst driving as this could result in loss of control. Do not set the highest speed whilst driving indoors.

- **Moving and Braking.** Push the right hand side of the wigwag paddle forward with your right thumb and the scooter will move forward. Push the left hand side of the wigwag paddle forward with your left thumb and the scooter will move backwards, emitting an audible reversing alarm. To brake, release the wigwag paddle which will return to neutral and activate the electromagnetic brake automatically which will bring the scooter to a prompt stop. The wigwag paddle allows you to control the speed of the scooter up to a maximum speed determined by the Speed Dial. The further the wigwag paddle is deflected, the faster the scooter will go (up to 4mph).




Warning
Do not push both left and right hand sides of the wigwag simultaneously. You will not be able to control the scooter.

- **Headlight** (Prism Sport only). Press the blue button to switch on the headlight. Press again to switch off.
- **Horn Button.** Press the horn button to sound the horn, Release the button to stop the horn.
- **Braking - Electromagnetic Brake.** Release the wigwag paddle completely, and the electromagnetic brake will be activated automatically and the scooter will stop



When on a gradient, never set the vehicle to freewheel mode. The brakes will not be applied.

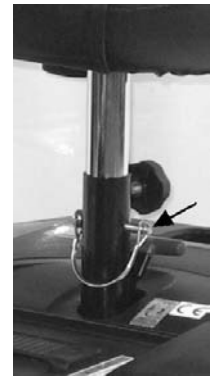
- **Seat.** The seat can be rotated and locked in position at 45° intervals. Push the seat lever forward and swivel the seat. Release the lever and then continue swivelling the seat until it locks in position.



Attention.
Return the seat to the forward position before driving.

- **Adjusting the Seat Height.**

Remove the seat from your scooter then remove the locking pin (arrowed). Move the chrome seat post to the desired height. Adjust the seat post height so that there is a predrilled hole to reinsert the locking pin. Insert the locking pin and lock.



- **Battery Gauge.** The battery gauge on the tiller console lights LEDs to show remaining power:
Green (3 or 4 LEDs lit) - 40% - 100% capacity
Yellow (2 LEDs lit) - draining charge (10% - 30%)
Red (1 LED lit) - immediate recharge is necessary.




The remaining power indicated by the battery gauge will vary by the driving time incurred and how you drive. Repeated starting, stopping and climbing will consume power more quickly. The gauge is shown below.

If the leftmost LED is flashing, this means the scooter has encountered a problem. The LED will flash a number of times then pause. Count the number of flashes to determine the problem. The problem may be listed below:

- 1 Flash - Flat battery. *Recharge battery.*
- 7 Flashes - Wigwag paddle. *Release wigwag paddle and restart the scooter*
- 9 Flashes - Scooter in Freewheel Mode. *Push freewheel lever down to engage Drive mode.*

If you experience any other flash sequences restart the scooter. If the error persists contact your Drive Medical Dealer.



Attention
You should recharge the batteries after each used to ensure maximum range. Read the Battery Charging section in the handbook before use.

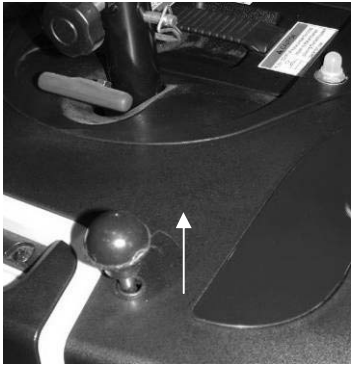
- **Circuit Breaker.** The circuit breaker may trip when the scooter is under excessive loads or when travelling on steep inclines. It will be more prone to tripping when the scooter is low on battery charge. Under normal conditions the circuit breaker button will protrude by 2mm - 3mm. If the circuit breaker has tripped the button will protrude by 7mm. to reset the circuit breaker, push the button in and the scooter should operate as normal.

- **Freewheel Lever**



Engaged (Drive) Mode:

Push the lever down completely and the scooter can be driven by the motor.



Freewheel Mode:

Pull the lever up and switch the scooter off. The scooter can now be pushed / moved manually.

- **Tiller Adjustment**

The tiller can be adjusted in to many different positions to suit each user. To adjust follow the steps below:

1. Loosen the knob (as shown by the lower hand in the photo) so the tiller can move.
2. Using the other, reposition the tiller as required then retightened the knob to secure.



Warning

The lever should only be set to FREEWHEEL when on flat ground and unoccupied by the user. Otherwise, there is a risk of damage or injury.

5. DRIVING ON THE ROAD

• Starting and Driving

1. Make sure the seat is installed properly.
2. Make sure the tiller has been secured properly.
3. Fold down the armrests so you can rest your arms on them.
4. Switch the key ignition on.
5. Check the battery gauge to see whether there is enough power for your journey. If you have any doubt about the remaining power, recharge the battery pack before use.
6. Set the speed dial to a position you feel safe and comfortable with.
7. Check the wigwag paddle and automatic brake work correctly.
8. Before driving, check the environment around you is safe for you to drive.



Warning

Be careful whilst driving in heavy traffic or crowded areas. Whilst reversing the vehicle, be aware of people or objects behind you.

• Starting and Driving

1. Release the wigwag paddle completely. The vehicle will automatically brake and stop.
2. Switch the scooter off at the key ignition and pull out the key.



Stopping distance will vary with speed so begin braking as early as possible. Always park on flat ground, switch off and remove the key before dismounting.



To Charge Off-Board (without Scooter):

1. Switch the key ignition off.
2. Lift out the battery pack from the scooter using the handle on the pack.
3. Plug the charger's power cord in to the mains.
4. Plug the charger's round plug in to the charging socket of the battery pack (shown below).
5. Switch on the plug at the mains.



6. BATTERY CHARGING AND CARE

The battery pack can be charged on its own (off-board) or through the scooter (on-board).

To Charge On Board (Through the Scooter):

1. Switch the key ignition off.
2. Plug the charger's power cord in to the mains (as shown below).
3. Open the charging socket cap on the scooter's tiller head. Then connect the charger's round plug in to the charging socket.
4. Switch on the plug socket at the mains.

Charger Light

- The charger light will illuminate orange to indicate the batteries are charging. The charging duration is about 8 hours, however to a 12 hour charge is recommended for optimum performance. The orange light will turn green when charging is complete.



Ensure that the charger is removed from the mains and the scooter or battery pack after charging. Failure to do this may flatten the battery.
Do not remove the battery pack whilst the scooter is switched on.



Warning

If battery pack loses contact with the scooter during operation switch the key ignition off, re-insert the battery pack and switch the ignition back on.



Suggestions

1. Do not disconnect the charger cord until charging is completed and the light is lit Green.
2. When fully charged the battery charger will still trickle charge the battery for optimum range.
3. Even when not in use, the scooter should be charged at least every week to ensure battery longevity.
4. Ambient temperature will effect charging time. Charging time will be longer in cold environments.
5. The batteries carry a 1 year warranty which covers manufacturing defects only. It does not cover battery faults as result of not following the guidelines herein.



Warning

1. Only use the charger supplied with the scooter. Using the wrong type of charger may cause damage. Never disassemble or modify the scooter.
2. Always charge the scooter in a well ventilated space. Avoid direct sunlight or contact with water and moisture.
3. Do Not charge or operate the scooter in temperatures below -10°C or above 50°C. Do not expose the battery pack to these temperatures.

Battery Care

1. You should recharge the batteries after each time the scooter is used to ensure maximum battery range. The batteries should be charged at least once a week even if the scooter is not used.
2. After charging or replacing a new battery, drive the scooter for a short period to ensure battery capacity is sufficient.
3. In cold environment, the battery may respond more slowly and range will be reduced.
4. When driving on a gradient, the battery gauge will fluctuate. This is a normal occurrence.
5. Battery range is reduced when driving up gradients or on rough terrain, as the scooter uses more power.
6. The batteries should not be charged for more than 24 hours.

Battery Replacement

It is natural for the battery capacity to reduce with time, even if the battery is charged as directed above. When the battery range is about half of its peak performance we recommend that the batteries are changed. Continuing to use an old battery will result in a rapid reduction in the range of the scooter and can cause excessive wear and tear on other parts of the scooter.

About the Battery Pack

- The battery pack contains two 12V 12ah batteries. The batteries are sealed lead acid type and are maintenance free and are non-spillable. They are fitted with spade terminals.
- The batteries require charging every week to ensure battery longevity.
- The batteries supplied as standard with the battery pack are classified as safe for air transport under IATA special provision A67.

7. INSPECTION AND MAINTENANCE

7.1 Weekly Checking

Check the following items weekly or before driving. If you find anything abnormal contact your Drive Medical Dealer for further inspection or advice.

- **Tiller.** Ensure it is not loose and can turn smoothly
- **Speed control dial.** Ensure it adjusts freely.
- **Wigwag paddle.** Ensure scooter moves when lever is pressed, and stops when lever released.
- **Motor.** Check for any abnormal noise and electromagnetic brakes work correctly.
- **Freewheel Lever.** Ensure it works correctly.
- **Horn.** Check the horn sounds when button pressed.
- **Seat.** Ensure it swivels and locks easily.
- **Tyres.** Check tyre tread depth and for any signs of damage such as cracking.

7.2 Service Record

To ensure your scooter is correctly serviced take it to your Drive Medical dealer for regular service. We recommend that scooters are serviced at least annually, and your dealer may charge a fee for this. A copy of the service record is at the back of this handbook.



Even if the scooter has not been used, it should still be serviced annually.

7.3 Battery Pack and Tyres

- For information on the battery pack, please read section 6 on Battery Charging and Care.
- Tyre condition will be affected by how you drive the scooter and what terrain it is driven on.
- The Prism comes with solid tyres which are puncture free, so there is no need to check tyre pressure.

7.4 Cleaning

- The scooter should be cleaned periodically, especially if you tend to drive on sand, gravel or other adverse environments.

- Use a soft, wrung dry cloth to keep your scooter clean and dust free. Use a damp cloth and mild detergent to clean the scooter.



Warning

- Do not use a hose pipe or splash water directly on to the scooter.
- Do not use petrol, solvents or vaporising solutions as these may damage body panels. Do not use wax
- Ensure the charger is unplugged and the scooter switched off before cleaning the scooter.

7.5 Storage

- Ensure the scooter is stored with the seat set in the forward position, the scooter switched off with the battery pack removed and charger disconnected.



Store the scooter in environments which are free from direct sunlight and water or moisture.

7.6 Moving About

1. Switch off the scooter using the ignition key and dismount from the scooter.
2. Lift the scooter by the chassis only.
3. For your safety ask for help if required. You will need two or more people when moving or lifting the scooter as a whole.



Never lift the scooter by the bumpers or body panels, as this can cause injury or damage.

7.7 Disassembling the Scooter

Both the models of scooter can be disassembled in to four pieces. These are the seat (weight 6kg), the front section (Prism 3-wheel front section weight 14.6kg, Prism 4-wheel front section weight 19.1kg), the rear section (weight 10.6kg), and battery pack (weight 9.8kg) without any tools.

The procedure for disassembly is the same for both scooters. Please perform the following steps:



1. Push the Seat Rotate Lever whilst pulling up on the seat to remove.



2. Lift out the battery pack from the main body of the scooter.



3. Loosen the tiller adjustment knob and fold down the tiller and retighten knob.



4. Lock the front wheel and tiller by pushing the wheel lock catch down.



5. Pull up the scooter using the seat post, whilst pulling the red handle behind the seat post.



6. Lift the front section up until the lower pegs are no longer in contact with the curved locking brackets on the rear section.

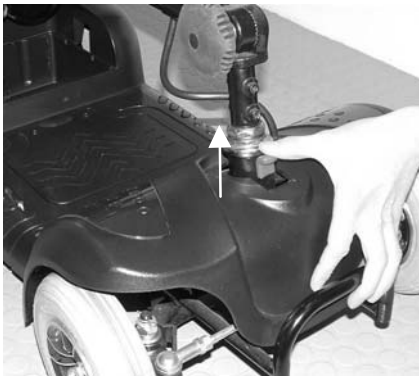
7.8 Assembling the Scooter



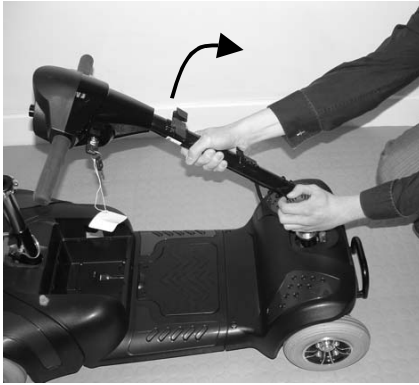
1. Position the front and rear sections of the Prism. Align the lower curved locking brackets of the front section with the corresponding pegs on the front of the rear section.



2. Holding the lower seat post, slowly pivot the rear section forward until the curved locking brackets are fully connected on to the top rear pegs.



3. Unlock the front wheel and tiller by pulling the wheel lock catch up.



4. Loosen the tiller adjustment knob, raise the tiller to the desired position, and then tighten the tiller adjustment knob.



5. Reinstall the battery pack by lowering it in to place.



6. Replace the seat and rotate it until it locks in to its correct position.

8. TROUBLESHOOTING

- The troubleshooting guide is also featured on page 1 for the Owner's Handbook.

Problem: Scooter will not switch on

Symptoms: Batteries not connected Circuit breaker has tripped Rear and front sections not connected	Remedy: Check batteries connected Push circuit breaker to reset Check connection on front-to-rear loom
---	--

Problem: Scooter will switch on but will not run

Symptoms: Flat batteries Charger plugged in Motor in freewheel mode	Remedy: Recharge battery Unplug charger from scooter Push down freewheel lever
---	--

Problem: Scooter appears slow

Symptoms: Flat batteries Speed setting slow	Remedy: Recharge battery Turn up speed dial
--	--

Problem: Seat moves whilst in use

Symptoms: Seat not locked in position	Remedy: Slowly rotate the seat until it drops in place and is secure.
---	---

Problem: Tiller appears loose

Symptoms: Tiller adjustment knob loose	Remedy: Tighten tiller adjustment knob
--	--

Problem: Horn sounds involuntarily / automatically

Symptoms: The scooter has diagnosed a fault	Remedy: Ensure the wigwag paddle is released and switch the scooter off and on. Recharge batteries if error persists.
---	--



After assembling the Prism, make sure the tiller adjustment knob is fully tightened.

9. SPECIFICATION

Model Reference	Prism 3-wheel
Dimension (L x W x H)	950 x 470 x 870mm 37. x 18.5" x 34.1"
Total Weight Without battery	42.3kg / 93lb
	32.5kg / 71.5lb
Propulsion motor	270W / 0.36hp
Battery	12V 12Ah x 2
Charger	24V 2A
Front Tyre	200 x 50 solid
Rear Tyre	200 x 50 solid
Top Speed (Forward)	6.4kph / 4.0mph
Reverse	4.0kph / 2.5mph
Climbing angle	6° - 8°
Cruising range (see note)	16km / 10 miles
Min. turning radius	858mm / 2' 10"
Ground clearance	44mm / 1.75"
Kerb climbing ability	25mm / 1"
Obstacle climbing ability	25mm / 1"
Max. load weight (including goods)	115kg / 18 stone

Model Reference	Prism 4-wheel
Dimension (L x W x H)	1040 x 480 x 880mm 41" x 19" x 34.5"
Total Weight Without battery	46.8kg / 103lb
	37kg / 81.4lb
Propulsion motor	270W / 0.36hp
Battery	12V 12Ah x 2
Charger	24V 2A
Front Tyre	200 x 50 solid
Rear Tyre	200 x 50 solid
Top Speed (Forward)	6.4kph / 4.0mph
Reverse	4.0kph / 2.5mph
Climbing angle	6° - 8°
Cruising range (see note)	16km / 10 miles
Min. turning radius	1200mm / 3' 11.5"
Ground clearance	44mm / 1.75"
Kerb climbing ability	25mm / 1"
Obstacle climbing ability	25mm / 1"
Max. load weight (including goods)	115kg / 18 stone

Model Reference	Prism 4-wheel Sport
Dimension (L x W x H)	104 x 55 x 90cm / 41" x 21.5" x 35.5"
Total Weight Without battery	51.5kg / 113lb
	41.5kg / 22lb
Propulsion motor	270W 24V D.C.
Battery	20ah 12V x 2
Charger	2A off-board
Front Tyre	10 x 23cm / 4" x 9"
Rear Tyre	10 x 23cm / 4" x 9"
Top Speed (Forward)	4mph / 6.4kph
Reverse	2.5mph / 4kph
Climbing angle	5° - 8°
Cruising range (see note)	12 miles / 19km
Min. turning radius	1200mm / 3' 11.5"
Ground clearance	110mm / 2.2"
Kerb climbing ability	40mm / 1.5"
Obstacle climbing ability	40mm / 1.5"
Max. load weight (including goods)	135kg / 21 stone

Remark: The manufacturer reserves the right to modify the specification if necessary. The final specification is subject to the individual scooter you purchase from your dealer.

Note:

Maximum driving distance is based on an ambient temperature of 20°C, a 75kg driver and a brand new fully charged battery by a constant driving speed at 6 km/h with 70% battery power discharged.

The scooter is classed as a type A vehicle as defined by EN 12184.

10. VIN NUMBER

To ensure the correct after sales service and warranty service support, please write down the scooter serial number. The serial number is located on the back right-hand side of the frame.

VIN Number	
Motor S/No.	
Controller S/No.	

Also, note your Drive Medical dealer below:

Dealer	
Address	
Postcode	
Telephone	

11. WARRANTY

There is a comprehensive twelve-month warranty from the date on which your new scooter is delivered. The warranty covers the scooter for repairs or replacement during this period. For more detail, please see the Warranty Conditions below.

Warranty Conditions:

1. Any work or replacement part installation must be carried out by an authorized Drive Medical dealer / service agent.
2. To apply the warranty should your scooter require attention please contact the designated service agent listed below.
3. Should any part of the scooter require repair or full or part replacement, as a result of a manufacturing or material defect within twelve months of receiving the scooter, replacement parts will be supplied free of charge.

Note: This guarantee is not transferable

4. Any repaired or replaced parts will be covered by this warranty for the balance of the warranty period on the scooter.
5. Consumable items supplied will not generally be covered during the normal warranty period unless such items require repair or replacement clearly as a direct result of a manufacturing or material defect.

Such items include (among others):
upholstery, tyres and batteries.

6. The above warranty conditions apply to brand new scooter purchased at the full retail price. If you are unsure whether your power chair is covered, check with the service agent.
7. Under normal circumstances, no responsibility will be accepted where the scooter has failed as a direct result of:
 - a) The scooter part not having been maintained in accordance with the manufacturer's recommendations.
 - b) Failure to use the manufacturer's specified parts
 - c) The scooter or part having been damaged due to neglect, accident or improper use
 - d) The scooter or part having been altered from the manufacturer's specifications or repairs having been attempted before the service agent is notified

Please note your local service agent's contact details in the previous box. In the event of your scooter requiring attention, contact them and give all relevant details so they can act quickly.

The manufacturer reserves the right to alter without notices any weights, measurements or other technical data shown in this manual. All figures, measurements and capacities shown in this manual are approximate and do not constitute specifications.

Appendix A: Service Record

YEAR	1	2	3	4	5	YEAR	1	2	3	4	5
Service Dates						Service Dates					
Controller						Upholstery					
On/off switch						Seat					
Control Lever						Back					
Braking						Armrests					
Recharge point						Electrics					
Batteries						Connections condition					
Levels						Lights					
Connections						Test run					
Discharge test						Forwards					
Wheels and Tyres						Reverse					
Wear						Emergency stop					
Pressure						Left turn					
Bearings						Right turn					
Wheel nuts						Slope test					
Motors						Over obstacles					
Wiring						List Items repaired					
Noise											
Connections											
Brake											
Brushes											
Chassis											
Condition											
Steering											

Appendix B: Body Shroud (Body Panel) Installation

THIS PACK CONTAINS:
 1x WHEEL SHROUD
 1x FRONT SHROUD, RH
 1x FRONT SHROUD, LH
 1x REAR SHROUD, RH
 1x REAR SHROUD, LH
 3x SCREW, M4x10
 2x SCREW, M6x20

INSTALLATION INSTRUCTIONS:

1. CLIP THE SHROUD ON TO THE BODY OF SCOOTER
2. SECURE THE SHROUD, USING A SCREWDRIVER TO ATTACH THE RELEVANT SCREW.

CAUTION: DO NOT OVERTIGHTEN THE SCREW

drive™

**PRISM 3 - COLOURED BODY SHROUD PACK
 INSTALLATION INSTRUCTIONS**

THIS PACK CONTAINS:
 1x FOOTPAD SHROUD, RH
 1x FOOTPAD SHROUD, LH
 1x FRONT SHROUD, RH
 1x FRONT SHROUD, LH
 1x REAR SHROUD, RH
 1x REAR SHROUD, LH
 4x SCREW, M4x10
 2x SCREW, M6x20

INSTALLATION INSTRUCTIONS:

1. CLIP THE SHROUD ON TO THE BODY OF SCOOTER
2. SECURE THE SHROUD, USING A SCREWDRIVER TO ATTACH THE RELEVANT SCREW.

CAUTION: DO NOT OVERTIGHTEN THE SCREW

drive™

**PRISM 4 - COLOURED BODY SHROUD PACK
 INSTALLATION INSTRUCTIONS**